

Job Title: Service Technician

Location: South Dakota, Minnesota, Iowa

PR or FT: Full-time

Link: <https://urus.referrals.selectminds.com/genex/jobs/service-technician-313>

About the Company

Farm Systems is the source of superior milking and manure equipment service to dairy producers in Minnesota, Iowa and South Dakota. Farm Systems sells, installs and services industry leading brands of DeLaval, FAN separators, Jamesway and AFI Milk. Farm Systems teams cover a widespread territory in the Midwest and have an extensive level of expertise, including conventional and robotic equipment, chemicals, milking operations, and data management.

Farm Systems is a part of URUS Group LP. As a holding company with cooperative and private ownership, URUS is a family of businesses at the heart of the dairy and beef industry – PEAK, Alta Genetics, Farm Systems, GENEX, Jetstream Genetics, SCCL and VAS. Each of these organizations has its own unique identity, products, and services. These companies work globally to provide cutting-edge dairy and beef genetics, customized reproductive services to maximize conceptions, dairy management information to take producers to the frontline of progressive farming, and an array of products and services to help bovines reach their full genetic potential. URUS Group has 25 operating companies in 14 countries, \$400 million turnover, and employs approximately 2,000 people.

Position Objective

Farm Systems is looking for a Service Technician that will be covering areas across Central, Southern, and Southeastern MN to travel to many different dairy farms in these areas to provide professional service on their dairy equipment (VMS and/or conventional), scheduled maintenance, and updates on new products and equipment that is available.

Major Areas of Responsibility

- Service and maintenance to robotic or conventional dairy equipment systems
- Provide customers with proper training in the use of their dairy equipment
- Maintain excellent relationships with customers to ensure they understand all systems, any parts/maintenance being done, and upgrade options available
- Maintain a list of potential customers to promote sales of products and services
- Ensure accurate invoicing for services performed
- Manage inventory turnover, collection of accounts receivables, and ongoing training in new products
- Promote and adhere to safety in the workplace

Qualifications

- Valid driver's license
- Must be motivated and have strong communication skills and ability to work in a team
- Have good organization skills, mechanical skills, and can work in a farming environment which frequently includes working outside
- Able to lift and/or move up to 50 pounds unassisted on occasion
- Willingness to grow and develop both personally and professionally