Join Our Team!

Tech Support Analyst Position

North Carolina State University, Raleigh Office

Dairy Records Management Systems (DRMS) is seeking an energetic, positive person who enjoys helping people in the dairy industry and is interested in building a career in customer care. This position will be based in our North Carolina State University (Raleigh) office which, in conjunction with our Iowa State University office, provides monthly DHIA management reports and on-farm software (PCDART, PocketDairy) to over 14,000 producers with 2.2M cows and to 500 nutritionists, veterinarians and management consultants.

If you think the following sounds interesting, please submit your resume! Would you enjoy working with a variety of customers in support of DRMS software (our desktop program PCDART and our Android app PocketDairy), testing new products and features related to our software, and developing and presenting educational seminars to dairy farmers and others in the industry? How about occasional travel throughout the U.S. including on-site customer support visits? Could you help bring DRMS to the next level with its social media campaigns?

A degree in Dairy/Animal Science (or equivalent agriculture degree with dairy knowledge) is preferred. Experience working with dairy farm records (DHIA) is preferred. Find out more about DRMS by visiting www.drms.org. Apply for this position at https://jobs.ncsu.edu/postings/53802.

NC State University

NC State University is an equal opportunity and affirmative action employer. All qualified applicants will receive consideration for employment without regard to race, color, national origin, religion, sex, gender identity, age, sexual orientation, genetic information, status as an individual with a disability, or status as a protected veteran. Individuals with disabilities requiring disability-related accommodations in the application and interview process, please call 919-515-3148.

Final candidates are subject to criminal and sex offender background checks. Some vacancies also require credit or motor vehicle checks. If highest degree is from an institution outside of the U.S., final candidates are required to have their degree verified at www.wes.org. Degree must be obtained prior to start date. NC State University participates in E-Verify. Federal law requires all employers to verify the identity and employment eligibility of all persons hired to work in the United States