POSITION ANNOUNCEMENTS
Technology Support Analyst and Quality Specialist
Raleigh, NC

Dairy Records Management Systems (DRMS) is seeking two energetic, positive professionals who enjoy helping people in the dairy industry. The Technical Support position offers a career in customer care, working directly with customers and consultants, solving problems, and educating users. The Software Quality Specialist position also makes use of the applicant's dairy background, but the focus is on working with the software development team to ensure the quality of software delivered to the industry.

These positions will be based in our North Carolina State University (Raleigh) office which, in conjunction with our Iowa State University office, provides monthly DHIA management reports and on-farm software (PCDART, PocketDairy) to over 14,000 producers with 2.2M cows and to 500 nutritionists, veterinarians and management consultants.

If you think the following sounds interesting, please submit your resume! Would you enjoy working with a variety of customers in support of DRMS software (our desktop program PCDART and our Android app PocketDairy), testing new products and features related to our software, and developing and presenting educational seminars to dairy farmers and others in the industry? How about occasional travel throughout the U.S. including on-site customer support visits?

A degree in Dairy/Animal Science (or equivalent agriculture degree with dairy knowledge) is required. Experience working with dairy farm records (DHIA) is preferred. Find out more about DRMS by visiting www.drms.org. Apply for these positions at http://jobs.ncsu.edu/postings/75411 (Tech Support) or http://jobs.ncsu.edu/postings/75588 (Quality Specialist).